



Members: Use Blue Shield of California preferred providers to receive maximum benefits.

Providers: Please file all claims with your local BCBS licensee in whose service area the member received services or, when Medicare is primary, file all claims with Medicare.

CA Providers: Call Provider Customer Service to obtain medical and hospital admission prior authorization to avoid reduced or non-payment; Pharmacists call for prescription processing information. Visit Provider Connection at:

blueshieldca.com/provider

CA Medical claims to:

Blue Shield of California, P.O. Box 272540, Chico, CA
95927-2540

blueshieldca.com

- (800) 894-5565** Customer Service
- 711** TTY
- (877) 263-9952** Mental Health Customer Svc.
- (877) 304-0504** NurseHelp 24/7
- (800) 985-2405** LifeReferrals 24/7
- (800) 810-2583** To locate providers outside of CA
- (800) 541-6652** CA Provider Customer Service (including hospitals)
- (888) 635-8224** Pharmacists Only

Blue Shield of California, an independent member of the Blue Shield Association, provides administrative services only and does not assume any financial risk or obligation with respect to claims.
